



WARFARIN DOSING REGISTRATION

Please read the warfarin care agreement and sign to agree to the terms and conditions.		
Date of request		Is this a TRANSFER
Name of referring doctor		<input type="checkbox"/> Yes <input type="checkbox"/> No
Name of patient's GP		Previous company:
GP's contact number		
Patient Details		
Surname		
Given Name		
Address		
Mobile phone no		
Alternate phone no		
Current Medication (Include over the counter and herbal/vitamins)		
I have read and understood the Australian Clinical Labs warfarin care agreement and agree to abide by the conditions		Patient Sign/Date
Dosage Monitoring Information		
Date Warfarin commenced		
Date dosing began		
How long on current dose?		
Reason for warfarin therapy		
INR target range		
Dose for previous 5-10 tests (if applicable)		
Date of test	Dosage (mg)	INR Result
Patients that are dosed for Warfarin by Australian Clinical Labs will receive their dosing information by SMS to their nominated mobile phone. A carer can be selected as the recipient of the SMS dose if required. Where an INR is abnormal we will contact the patient by telephone to discuss their results and dose. <i>Please ensure the SMS registration form below is completed and signed by the patient</i>		

! Ask patient to use the SMS to receive dosing by filing the box below, give patient a copy of the SMS brochure !

SMS Registration Form		
Patients please read this brochure and fill in the details below to receive your Warfarin dose instructions by SMS		
I have read and understood the information on Australian Clinical Labs warfarin dosing by SMS and agree to receive my warfarin dose by SMS and abide by the SMS conditions		Patient Sign/Date
If nominating a carer to receive the SMS, please fill in the carer details		
Carer Surname		
Carer Given Name		
Relationship to patient		
Address of carer		
Mobile number of carer		
I have read and understood the information on Australian Clinical Labs warfarin dosing by SMS and agree to receive the above patient's warfarin dose by SMS and abide by the SMS conditions		Carer Sign/Date

Acknowledgement and consent

YOUR PERSONAL INFORMATION

- By completing and submitting this form you (and your nominated carer) consent to receiving INR results and warfarin dosing instructions by SMS to your nominated mobile phone number.
- The information provided on this form will be used by Clinical Labs to identify you as a patient enrolled in our warfarin program and to send your warfarin instructions to you via SMS
- Your privacy is important to us. For more information on how we handle your personal information please refer to the Privacy Policy on our website at www.clinicallabs.com.au
- You acknowledge that if you or your carer withdraw your consent from the SMS notification service, Clinical Labs Warfarin Clinic reserves the right to review your continued enrolment in our program.
- You agree that, if required, Clinical Labs may contact you by phone or letter with your Warfarin instructions in addition to sending you an SMS notification.

SMS NOTIFICATION

You acknowledge the following:

- Clinical Labs will make every effort to send SMS notifications promptly, however we accept no liability for transmission delays, message failures or if for any other reason you do not receive your SMS notification. You acknowledge SMS is not a guaranteed delivery communication tool. It is your responsibility to ensure that you have adequate mobile phone coverage, network service and to ensure your phone is charged and switched on. If you have not received your SMS notification within 24-hours of your blood test, and have not been contacted by the Warfarin Clinic, please call (03) 9538 6711.
- To continue to remain in Clinical Labs warfarin dosing program, you will be required to follow the instructions in the SMS notification and send a valid 'YES' reply via SMS message. The valid reply should be sent as soon as you receive the SMS notification and once you have read and understood the Warfarin instructions. If you do not understand the Warfarin dosage instructions please call Warfarin Clinic as soon as possible on (03) 9538 6711.
- When you send a valid reply, this is confirmation to us that you have understood the Warfarin instructions contained in the SMS. It is your responsibility to take the Warfarin dose as prescribed and have your next test on the due date.
- Your mobile phone service provider may charge you a fee to send the valid reply. For information regarding fees please contact your mobile phone service provider.
- If we have not received a valid reply to the SMS within 24-hours of us sending the SMS notification, we will attempt to contact you by phone or letter with your Warfarin instructions.
- If we repeatedly do not receive a valid reply or we are unable to send a SMS notification to your nominated mobile phone number, we may review your continued enrolment in our Warfarin program. We will notify you and your referring doctor if this occurs.
- You must notify the Warfarin Clinic as soon as possible if you wish to change the mobile phone number that you have registered to receive your SMS notifications. Your new mobile phone number to complete the registration of this new
- It is at our sole discretion to continue to provide SMS notifications and to change the nature of the service to ensure the efficient transmission of your Warfarin instructions. Whenever possible, we will provide notice of our intention to suspend, cancel or amend the service. In certain circumstances, outside of our control (eg IT systems failure) it may not be possible to give prior notice. In these circumstances, we will contact you as soon as we can.
- The SMS message may not display in entirety on a single screen on small screen phones, you may need to scroll to view the entire message.

Warfarin care agreement

Australian Clinical Labs will:	We request that the patient's doctor will:	We request that the patient will:
Provide INR and warfarin dosing in a timely manner	Provide the diagnosis or indication for warfarin therapy	Receive their results by SMS and abide by the condition of service
Contact patients as soon as possible if the INR is greater than 5.0	Provide updates to patients medical history or medication changes as they occur	Abide by our code of behaviour, verbal or physical abuse will not be tolerated
Abide by our code of behaviour, verbal or physical abuse will not be tolerated	Review the patient every six months to determine the ongoing requirement for warfarin therapy	Take their warfarin dose as instructed and have their INR tested on time as directed by Australian Clinical Labs
Ensure our staff ask and record answers to questions relevant to safe and effective warfarin care at each INR test	Provide a new rule 3 exemption request form every six months to enable continued medicare rebates	Ensure all questions on the pathology request form are answered honestly and correctly
Provide a home visit service to patients who are assessed by Clinical Labs as immobile for up to 4 weeks	Alert Australian Clinical Labs prior to medical or dental procedures if warfarin will need adjusting	Advise the warfarin clinic if there is any changes including: <ul style="list-style-type: none"> • Hospital admissions including short stays • Any missed doses and when started or ceased • Bleeding or bruising larger than 2cm • Upcoming medical or dental procedures at least 5 days prior • Warfarin dose is altered by another doctor
	Send in a new request for dosing after a patient is discharged from a hospital	Advise the warfarin clinic if they are travelling interstate or overseas

