

PATIENT INFORMATION

Billing information for hospital and day procedure inpatients

Australian Clinical Labs is committed to minimising “out of pocket” expenses to hospital and day procedure inpatients. Clinical Labs has “no gap” agreements in place with most major health funds, however for those patients who belong to a fund where agreements are not in place, a pathology account will be issued.



Participating funds with “no gap” agreements

For patients who belong to one of the following funds, there will be NO “out of pocket” expenses for all pathology tests which attract a Medicare rebate. The fund will be billed directly and patients will not receive a pathology account.

- ACA Health Benefits Fund
- Australian Unity Health Limited
- Budget Direct
- BUPA
- CBHS Corporate Health
- CBHS Health Fund Limited
- Central West Health Cover
- CUA Health Limited
- Defence Health
- Emergency Services Health
- Frank Health Insurance
- GMHBA
- HBF (excluding WA)
- HCF
- Health Care Insurance Limited
- Health Insurance Fund of Australia Limited
- Health Partners
- Health.com.au
- Latrobe
- Mildura District Health Fund
- myOwn
- Navy Health Ltd
- Nurses and Midwives Health
- Onemedifund
- Peoplecare Health Insurance
- Phoenix Health
- Police Health
- Queensland Country Health Fund Limited
- Reserve Bank Health Society Limited
- RT Health Fund
- Teachers Health Fund
- TUH
- The Doctors Health Fund
- Transport Health
- UniHealth Insurance

NOTE: Type of hospital cover and conditions governing waiting periods should be checked with the fund to ensure no “out of pocket” charges.



Non-participating funds

For patients who belong to one of the following funds, there may be an “out of pocket” charge for pathology tests.

- Australian Health Management (AHM)
- HBF (WA only) - \$30 gap
- Medibank Private
- NIB & GU Health
- Westfund



Fees

Clinical Labs’ fees are based on AMA recommended rates for pathology services. While there will be an ‘out of pocket’ cost for members of non-participating funds, Clinical Labs has set a ‘cap’ to help minimise this expense and the fees will not exceed the ‘cap’. This “gap” fee will not exceed \$500 for the whole hospital stay.



Account enquiries

The Clinical Labs Accounts Department can be contacted for any queries in relation to fees or patient pathology accounts.

VIC NSW SA NT

Website: www.clinicallabs.com.au
Email: AccountsReceivable.Pathology@clinicallabs.com.au
Phone: 1300 369 762
Time: Monday to Friday 9.00am to 5.00pm

Western Australia

Website: www.clinicallabs.com.au
Email: accounts.wa@clinicallabs.com.au
Phone: 08 9442 7646
Time: Monday to Friday 8.00am to 5.00pm

This information was correct as of November 2018. For most up-to-date information on our billing please visit <http://www.clinicallabs.com.au/billing-payments/billing-policy/>

