

AUSTRALIAN



Clinical Labs

TELEHEALTH

With the commencement of Telehealth consultations due to COVID-19, we will continue to partner with you to make sure these patients can access pathology services to complement your care. Our laboratories remain fully operational and we are ready and able to support you through this challenging time.

If you have a co-located Clinical Labs collection centre, you can print or write the patient's pathology request form and leave it at the collection centre. Please instruct the patient to attend this collection centre for their tests.

If you do not have a co-located Clinical Labs collection centre, please confirm with your patient which Clinical Labs collection centre they would like to attend. Email the request form including the location the patient will attend, to telehealth.wa@clinicallabs.com.au. The request form will be at the collection centre ready for the patient to attend 24 hours after the email is received.

Visit <https://www.clinicallabs.com.au/location/> for up to date information on collection centre locations and opening hours.

If you have any questions, or if there is anything else we can assist you with, please don't hesitate to contact us. In these uncertain times we must all work together to keep our patients safe, whilst allowing us to continue providing a premium level of care.

Telehealth Consultation

- Complete request form as usual

Collection Centre On Site

- Instruct patient to attend this collection centre
- Drop request form at collection centre
- Phlebotomist will hold form until patient arrives

No Collection Centre On Site

- Confirm which location the patient will attend
- Email telehealth.wa@clinicallabs.com.au with a copy of the request form and the location the patient will attend
- Form will be at collection centre 24 hours post email