

Orders

FOR BEST PRACTICE

Better results from referral to report



Seamless Technology

eOrders combined with SMSC – Better Results from Referral to Report

eOrders is an automated request delivery solution which ensures live tracking of requested pathology tests at Australian Clinical Labs. It transfers your patient's pathology request to the Clinical Labs Information System for seamless integration. eOrders works with most practice management software available in Australia such as Best Practice, in conjunction with the Secure Medical Services Client (SMSC) App. SMSC provides the ability to track your patients requests and follow up on patients results.

eOrders will log the pathology request with Clinical Labs instantly and you continue to print a paper referral for your patient. Installation is simple with dedicated technical assistance.

Features

- Order pathology tests as per your usual process
- Patient listing with requested tests and results
- Live tracking of patient pathology progress
- Clean patient data through digital (request) submission

Look and feel

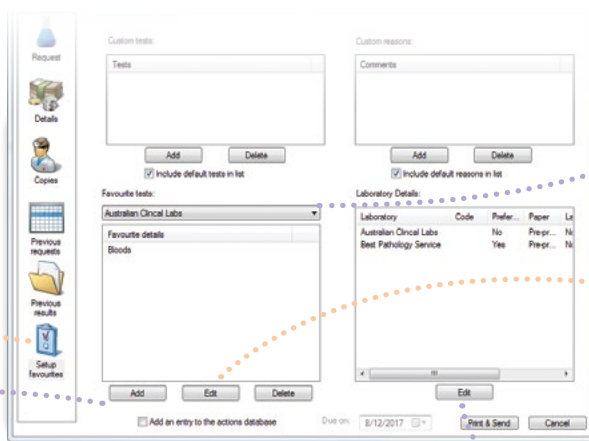
The Clinical Labs eOrders software provides you with the **same look and feel** as the Best Practice Pathology portal. The menu is specific to your needs with additional details such as urgency and favourites.

The screenshot displays the 'Pathology request' software interface. On the left is a vertical navigation menu with icons for 'Request', 'Details', 'Copies', 'Previous requests', 'Previous results', and 'Setup favourites'. The main area contains the following sections:

- Request date:** 23/08/2018
- Laboratory:** Australian Clinical Labs
- Favourite tests:** A list of checkboxes for tests such as Cervical Cytology, E/LFTs, ESR, FBE, HbA1C, HDL Cholesterol, Histology, PSA, TSH, and Urine M/C/S.
- Clinical details:** Includes checkboxes for 'Fasting' and 'Non Fasting', and dropdown menus for 'MP' and 'EDC', both set to 23/08/2018. There is also a 'Pregnant' checkbox.
- Billing:** Radio buttons for 'Private' (selected), 'Concession', and 'Direct Bill'.
- Test name search:** A list of checkboxes for various tests including ABGs, AFBs, AFP, Alpha-1-Antitrypsin, Amiodarone, Amylase, ANA, Anti-cardiolipin Antibodies, and Anti-gliadin Antibodies.
- Cervical screening:** Radio buttons for 'Cervix', 'Vaginal vault', and 'Vagina'.
- Appearance:** Radio buttons for 'Benign', 'Suspicious', 'Erosion', and 'Ectropion'.
- Symptomatic:** Checkboxes for 'Postmenopausal Bleeding', 'Intermenstrual Bleeding', and 'Postcoital Bleeding'.
- Past history:** Checkboxes for 'Hysterectomy', 'Adenocarcinoma in situ', 'HSIL (Test of cure)', 'Immunodeficient', 'DES Exposure', and 'Radiotherapy'.
- Other:** Checkboxes for 'Post-Menopausal', 'Post-Natal', 'HRT', 'OCP', and 'IUCD'.
- Flags:** Checkboxes for 'Previous result unsatisfactory', 'Follow up of previous abnormal result', and 'Early sexual debut'.
- Due on:** 23/08/2018
- Buttons:** 'Print & Send' and 'Cancel' at the bottom right.
- Footer:** Checkboxes for 'Add an entry to the actions database' and 'Do not send to My Health Record'.



To add favourites, select 'Setup Favourites' from the left side menu.



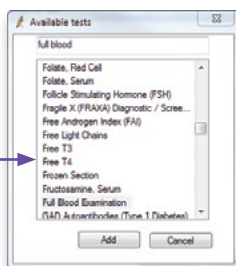
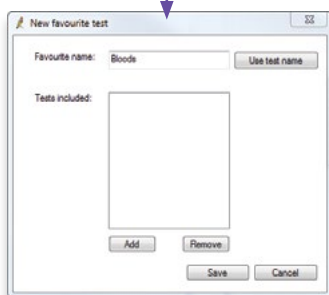
Within Favourite Tests select 'Australian Clinical Labs' in the drop down box.



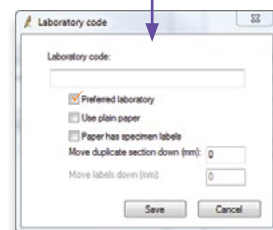
To edit a favourite test, click 'Edit' where you can rename, add or remove from a favourite test.



Select 'add' button to create a favourite test.




To make Australian Clinical Labs your default Pathology lab, select "Australian Clinical Labs" within Laboratory Details and select 'Edit' below.



Audit & tracking (Optional app download)

The Clinical Labs SMSC apps provides you with the ability to track your referrals progress, as you will be able to see when the specimen has reached the Laboratory and track to see if your patient has had their pathology collected.

eOrders - Results status

 *Ordered*


The request has been generated but not sent.

 *Received*


Specimen has been received at the lab.

 *Sent*

The SMSC has transmitted the request to the lab.

 *Partial*

At least one test of the set has been ordered.

 *Complete*

All relevant tests have a result.

Set up takes only a few minutes to complete.

eOrders is simple to install and is supported by qualified staff who are involved with aspects of software development, maintenance and customer support.

Registration & Support

1. Complete the Clinical Labs eOrders registration form. You can find this at clinicallabs.com.au/eorders
2. Save and email the registration form to clinic-registrations@clinicallabs.com.au
3. A member of our eHealth Support Team will be in contact with you shortly to complete installation and setup

If at any point you need help, call our friendly eHealth Support Team on 1300 669 961 (or 1300 367 674 for WA).

Security

eOrders utilises digital certificates with SHA-256 encryption, providing secure communication, authentication, and data integrity. The platform is supported by an integrated data management system with maintained servers, backend auditing and account administration.

Get access
to  Orders
today

1300 669 961 VIC NSW SA NT
1300 367 674 Western Australia

clinicallabs.com.au

Be inspired.

Clinical Labs offers technology services that provide seamless access from referral to results, helping manage the health of your patients.

Leaders in Technology

Request & Tracking

eOrders

Software to let you request pathology testing and track progress.

Fully integrated with practice management programs, eOrders is software which enables digital pathology test requesting and tracking.

Real Time Result

Practice Based Results

eDownloads

Clinical Labs pathology results delivered into practice management software for direct access to real-time results.

Remote Results

eResults

Real-time results from Clinical Labs through mobile app and online portal for direct access 24/7. Works independently of practice management software.

Further Development

HARP - Health Ancillary Reports Portal

An interactive platform to support improvements in the wellbeing of patients. With HARP, you are able to manage statistics and recall patients for testing updates. It is integrated with professional development programs to gain Continuing Professional Development (CPD) points.

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clinicallabs.com.au

Visit www.clinicallabs.com.au/eOrders for more information about eOrders.

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